

IF YOU CONTRACTED WITH TELUS FOR PREPAID CELLULAR TELEPHONE SERVICES BETWEEN JANUARY 21, 1999 AND APRIL 2005 OR POSTPAID CELLULAR TELEPHONE SERVICES BETWEEN JANUARY 21, 1999 AND APRIL 2010 (INCLUSIVE) YOU MAY HAVE LEGAL RIGHTS IN A CLASS ACTION LAWSUIT

What's This About?

Class actions proceedings have been commenced in British Columbia and Alberta alleging that beginning in January 1999, TELUS engaged in billing practices that breached consumer protection legislation in British Columbia and Alberta (the "Class Actions"). The proceedings have been certified in British Columbia and Alberta.

The Settlement

A settlement has been reached to resolve the Class Actions, which has been approved by the courts in British Columbia and Alberta. The Defendants will fund compensation, not to exceed the total of \$3,700,000, for \$10.00 vouchers which can be redeemed at TELUS Corporate Store for in-store purchases of accessories and post-paid devices, along with Class Counsel fees and a charitable donation for the benefit of Class Members in exchange for a full release of all claims. The Defendants do not admit any liability or wrongdoing.

Who is Included?

You are a class member in the Class Actions if you are resident of British Columbia or Alberta and you contracted for cellular telephone services through TELUS between January 21, 1999 and April 2005 in the case of prepaid customers or between January 21, 1999 and April 2010 in the case of postpaid customers (the "Class Members").

Claims Procedure

To qualify for a voucher, you must submit a completed claim form with the Claims Administrator online at <https://www.veritacconnect.com/callsetupsettlement/> . Your claim form must include your name, current telephone number and email address. You may also provide the TELUS phone number you held between January 21, 1999 and April 2005 for prepaid customers or January 21, 1999 to April 2010 for postpaid customers. You also must certify that you were a TELUS cellular telephone customer at some point during the period between January 1999 and April 2010.

Your claim form must be submitted by **December 6, 2025**.

If your claim is approved, the Claims Administrator will email the vouchers to the email you provided in your claim form.

Where Can I Get More Information?

More information can be found at www.callsetupsettlement.ca . You can also contact Class Counsel at the contact information below.

It is strongly recommended that you review the long form of this Legal Notice, which can be obtained on Class Counsel's websites.

If you are resident in B.C. or Alberta, contact:

Lemer & Company

301 – 1095 West Pender Street
Vancouver, BC V6E 2M6
Attn: Bruce W. Lemer
778-383-7277 blemer@lernerlaw.ca

Harris & Company

14th Floor, 550 Burrard St.
Vancouver, BC V6C 2B5
Attn: Arthur M. Grant
236-260-1604 agrant@harrisco.com

This notice contains a summary of some of the terms of the settlement agreement in the Class Actions. If there is a conflict between the provisions of this notice and settlement agreement, including the schedules to the settlement agreement, the settlement agreement shall prevail.